

**Question:**

If an iPod is connected to the computer and JakPod starts up, it briefly shows the splash screen and then quits or freezes. In case JakPod already started, it won't find my iPod. What's wrong?

**Answer:**

More recent versions of iTunes use a new format for their database stored on the iPod. This is not supported until JakPod version 0.81 (Beta 4). Please update.